

# ACTIVATE YOUR PHONE

## Same SIM card

Move your existing SIM card from your old phone into your new phone & turn it on.



## New SIM card

Slide your new SIM card into your phone. Go to [att.com/Update Device](http://att.com/Update Device) or call 800-331-0500 for AT&T Customer Service.



## In Person

Visit your nearest AT&T location.



## QUESTIONS ABOUT YOUR CLAIM?

Contact eSecuritel:

(855) 278-1034



# READY, SET, GO!

## To Return a Device

- Please place the claimed device in the provided return envelope, attach the included USPS label, and drop the sealed envelope in any US Postal Service mailbox.
- If the claimed device is not returned within 30 days, you may be subject to \$100 in equipment and processing fees.

**Important Note:** Please note that eSecuritel will appear as the payee on your banking statement or credit card statement by which you paid your deductible. This will appear on your next statement.

## About Your Replacement

- Please keep the receipt, original box, manual, and all packaging materials in a safe place. In the event that you experience problems with your replacement device, you must have these items for future exchanges with eSecuritel.
- Your eSecuritel replacement device comes with a 90 day warranty. If your replacement malfunctions during this time period, please call (855) 278 -1034 to file a defective claim. Upon approval, you will be shipped a replacement via overnight delivery.

