## **New Hampshire Insurance Company**

175 Water Street, New York, NY 10038 (212) 770-7000

Insurance covers lost, stolen and accidental damage incidents. When combined with eSecuritel's Extended Warranty Agreement, it forms the complete eSecuritel Wireless Protection Program.

### **Certificate Declarations**

This Certificate is attached to and made a part of Master Policy #11050974. The Named Insured shown below has coverage under this Master Policy.

#### Item 1. Named Insured

Purchasers on file with the Communications Equipment Retailer shown in Item 5

Named Insured mailing address: On file with Communications **Equipment Retailer** 

# Item 2. When Coverage under Certificate is

Coverage under this Certificate is effective as shown in the Coverage Effective Date Endorsement attached to these Declarations.

## Item 3. Coverage Period

Subject to Item 2. above, coverage under this Certificate is provided on a one (1) month prepaid basis.

## Item 4. Premium

Premium for Coverage Provided under this Certificate: \$3.99. \$4.99. \$5.99 or \$7.99

## Item 5. Communications Equipment Retailer

Brightstar US, Inc. and eSecuritel Holdings, LLČ as program administrator for

Wireless Protection Program.

Address: 850 Technology Way Libertyville, IL 60048

### Item 6. Authorized Representative

eSecuritel Agency. LLC

Address: PO Box 03

Alpharetta, Georgia 30009 (877) 260 - 7160

Item 7. Limits of Insurance

#### Occurrence Limit of Insurance: \$1,000.00 per Occurrence for each Named Insured

Aggregate Limit of Insurance: \$2,000.00 per Named Insured or two (2) occurrences within a twelve (12) month period, whichever comes first.

#### Item 8. Deductible

The deductible will be the amount corresponding to the retail price\* of the Named Insured's wireless device when initially purchased.

Deductible

#### Non-discounted. Non-subsidized Retail Price\*

\$0 - \$249.99\$40.00 \$90.00 \$250.00 - \$399.99 \$400.00 - \$598.99 \$125.00 \$599.00 - \$1,000.00 \$199.00

#### Item 9. Accessories A. Accessories Included

2. Standard Wall Charger

## Item 10. Replacement Device

Maximum full retail value of replacement to be charged: \$1,000.00

## Item 11. This Certificate consists of the following forms:

- 1. Certificate Declarations Form 108116 (09/11)
- 2. Certificate Conditions Form 108115 (09/11)
- 3. Communications Equipment Coverage Form 101124 (09/11)
- 4. Coverage Effective Form 101122 (03 09)
- 5. Amendatory Endorsements

Specimen copies of the Forms referenced above are attached to this Certificate, or if not attached, are available at the following website, www.esecuritel.com/target or may be obtained by calling this toll free number, (877) 260 - 7160. This coverage is being provided by New Hampshire Insurance Company.





## Other Material Disclosures

•This brochure contains a summary of information regarding the Wireless Protection Program. In addition, this program may change or be modified during your term. We will not cover loss or damage caused directly or indirectly by any of the exclusions listed in the complete Insurance Policy. PLEASE READ THE COMPLETE INSURANCE POLICY CAREFULLY TO DETERMINE YOUR RIGHTS, DUTIES AND WHAT IS AND IS NOT COVERED. To obtain the most up-to-date coverage information and a complete Insurance Policy, visit www. esecuritel.com/target or call (877) 260 - 7160.

•You are not required to purchase insurance to activate wireless service. The employees of this location are NOT QUALIFIED or AUTHORIZED to discuss or evaluate insurance coverage. Any questions regarding the eSecuritel Wireless Protection Program should be directed to eSecuritel at (877) 260 - 7160.

 You are not required to purchase the Service Warranty Agreement to enroll in lost, stolen and accidental coverage under the eSecuritel Wireless Protection Program. Call eSecuritel at (877) 260 - 7160 to purchase the insurance separately. Refer to Certificate Item 4 for insurance only premiums.

•This coverage may duplicate other sources of coverage. Contact your insurance agent to determine if you have coverage for your wireless device under existing insurance policies you may currently own. Your renters or homeowners policy may provide the insurance you need. Ask about any policy exclusions. Review your deductible and coverage amounts to be sure they still fit your needs.

Your program automatically renews month-to-month. You may cancel at any time by calling eSecuritel Customer Care at (877) 260-7160 or writing eSecuritel Cancellation Dept., P.O. Box 03, Alpharetta, GA 30009. You may cancel in-store if returning your handset within your return policy window. Any UNEARNED premium will be refunded in accordance with applicable law.





•A claim must be reported within 60 days from the date of the loss. You will have 60 days to provide all information requested for claim adjudication. If you do not take delivery of the replacement device within 60 days of claim approval, your claim will be forfeited. If payment isn't received within 10 days of the due date, your coverage may be cancelled. The occurrence and aggregate limits of insurance are inclusive of the maximum retail value of accessories. You may cancel at any time by calling Customer Care at (877) 751-3042. Any unearned premium will be refunded in accordance with applicable law.

- •If payment isn't received within 10 days of the due date, your coverage may be cancelled.
- •The Program is a replacement service provided to customers of Target. This coverage is being provided by the New Hampshire Insurance Company, through eSecuritel Agency, LLC and is administered by eSecuritel Holdings, LLC.
- •The CA license number for eSecuritel Agency, LLC DBA eSecuritel Insurance Agency is 0H08204. For CA consumers, the California Department of Insurance consumer hotline is 1-800-927-HELP (4357). For MD consumers, the Maryland Insurance Administration toll-free consumer hotline number is 1-800-492-6116.

## eSecuritel Extended Warranty Agreement

eSecuritel's Extended Warranty Agreement covers incidents of malfunction after the expiration of the manufacturer's warranty. When combined with Insurance, it forms the complete eSecuritel Wireless Protection Program.

## **Extended Warranty or Service Contract** ("Aareement")

If you purchased your Wireless Device, as stated on the receipt, in DC, FL, IN, LA, ME, MA, MI, NJ, NC, PA, RI, or SD, this Agreement is an extended limited warranty. Otherwise, it is a service contract. THIS SERVICE WARRANTY AGREEMENT IS NOT A CONTRACT OF INSURANCE.

## **Extended Warranty Coverage**

Replacement of Wireless Device if, under normal conditions and use. the Wireless Device on record with eSecuritel fails to operate properly due to manufacturer's defects or workmanship after the expiration of the manufacturer's warranty.

## Service Fee & Deductible

Service fee for coverage provided under extended warranty agreement or service contract is \$1.00 or \$2.00 depending on the nonsubsidized retail price of your device. The deductible is shown in item 8 of the Certificate on the left. The service fee and per replacement deductible are based on the new retail price\* of the model of your wireless device when initially purchased. The service fee is due in advance each month and will be charged to your credit card monthly by eSecuritel. The deductible is non-refundable.

## **Term Period**

Monthly Coverage: Coverage is effective immediately and will automatically renew each month so long as you pay your Service Fee on a monthly basis.

## **Coverage Limitations**

\$1,000.00 per claim; 2 claims within a 12 month period

## Purchaser & Seller

The Purchaser ("Subscriber") of this Agreement is the owner of the covered equipment. The Seller of this Agreement is listed on your receipt.

## **Service Warranty Provider & Administrator**

All States except FL, OK & WA eSecuritel Holdings. LLC P.O. Box 03 Alpharetta, GA 30009

**Washington Dealers Alliance Corporation** 3518 Riverside Drive Upper Arlington, OH 43221

Florida & Oklahoma Lyndon Southern Insurance Company 10151 Deerwood Park Boulevard Building 100, Suite 330 Jacksonville, FL 32256

## Other Material Disclosures

•This brochure contains a summary of information regarding the eSecuritel Service Warranty Agreement and is not a full and complete version. Some provisions may differ by state based upon applicable state law. PLEASE READ THE COMPLETE SERVICE CONTRACT OR EXTENDED LIMITED WARRANTY CAREFULLY TO DETERMINE YOUR RIGHTS, DUTIES AND WHAT IS AND IS NOT COVERED. For more information or to obtain a complete copy of this Agreement, visit www.esecuritel.com/target or call (877) 260 - 7160.

 The obligations of eSecuritel under this Agreement are backed by the full faith and credit of eSecuritel's parent company Brightstar Corp. (9725 NW 117<sup>th</sup> Ave, #300, Miami, FL 33178 (305) 421-6000) except in the states listed below where the obligations are insured pursuant to a service contract reimbursement insurance policy issued to eSecuritel. If eSecuritel does not perform its obligations here under within sixty (60) days after the Subscriber files a claim with eSecuritel. the Subscriber is entitled to file a claim directly with the insurer indicated for the customer's state at the below address. The coverage limitations of this agreement are inclusive of the maximum retail value of accessories.

GA: Insurance Company of the South, 10151 Deerwood Park Blvd, Bldg. 100, Ste. 330, Jacksonville, FL 32256 (1-800-888-2738)

CT, FL, OK, and UT Customers: Lyndon Southern Insurance Company of the South, 10151 Deerwood Park Blvd, Building 100. Ste 330. Jacksonville. FL 32256 (1-800-888-2738)

CA, WA & WI Customers: Dealer Assurance Company, 3518 Riverside Drive, Upper Arlington, OH 43221 (1-800-282-8913)

- You are not required to purchase this Agreement in order to purchase other products or services. This coverage may provide a duplicate of other sources of coverage.
- •You may cancel this Agreement at any time. Any unearned Service Fees will be refunded in accordance with applicable law.
- •If you reside in Washington, the limit to the number of claims allotted under this Extended Warranty Agreement is not applicable.

Electronic communications: If you have or in the future provide your email or other electronic address to eSecuritel and its partners involved in administering this program, we may communicate program information and legal notices with you through electronic means to the last address we have on file.



# Wireless **Protection Program**

When Stuff Happens ... We've Got You Covered <sup>™</sup>



B. Maximum retail value of Accessories: \$500.00

## Why sign up?

The eSecuritel Wireless Protection Program is your total protection option, designed to give you peace of mind. So when you accidentally leave your phone on the park bench, or your little one turns your smartphone into a finger food, we've got you covered.

Sign up today to avoid the price tag and headache that comes with a lost, stolen, accidentally damaged or malfunctioning phone. The chart below shows you just how much you could save with our Wireless Protection Program!

Retail Price*	Savings Retail Price - (1 yr. Premium + Deductible)
\$390.99	\$229.11
\$590.99	\$382.11
\$850.99	\$532.11

Based on the non-contract, non-subsidized new retail price of the handset. \*\*Savings based on 12 months of premium and one approved claim (allotted 2) in a 12-month period.

## How do I enroll?

It's simple! Purchase the program at the same time you purchase your new handset from a Target Mobile location and enjoy immediate coverage.

Visit http://www.target.com/store-locator/find-stores to locate the Target store closest to you.



## **How do I report a Claim?**

Filing a claim with eSecuritel is simple. Follow our 3 step process to get your claim resolved quickly and efficiently.



Call eSecuritel Customer Care at (877) 260-7160



2

Pay a One-Time Deductible



3

Receive Your Replacement!



## What happens if I change my handset?

Switching coverage from your old phone to a new eSecuritel phone is easy:

STEP 1

Update your eSecuritel profile within 10 days of receiving your new handset



STEP 2

Provide Proof of Purchase



Call (877) 260-7160 for more information on device eligibility and making the switch.

Note: The eSecuritel Wireless Protection Program is a combination of our insurance and service warranty offerings. To purchase our insurance plan separately, please call eSecuritel Customer Care at (877) 260-7160. The premium for our exclusive insurance coverage is shown in Certificate Item 4 on the back.

# **eSecuritel Wireless Protection Program At A Glance**

Retail Value	\$0 - \$249.99	\$250.00 - \$399.99	\$400.00 - \$598.99	\$599.00 - \$1,000.00
Monthly Premium	\$4.99	\$5.99	\$6.99	\$9.99
Deductible	\$40.00	\$90.00	\$125.00	\$199.00

Your Premium and Deductible are based on the non-contract, non-subsidized new retail price of the model of your mobile device or phone on the purchase date. The deductible must be paid before you receive your replacement equipment and is non-refundable.

All costs, charges and fees are subject to applicable taxes.

What's Covered?	Our comprehensive coverage protects your pockets from a wide range of unexpected incidents including: loss, theft, accidental physical damage, malfunction past the manufacturer's warranty, and liquid damage.
What's Not Covered?	While our program covers more than you can imagine, there are a few exceptions. Any normal wear and tear, pre-existing flaws, or cosmetic damage is not covered. Other exclusions may apply. Have questions or need more details? Your policy and extended warranty terms & conditions have all the information you'll need on what can and can't be reported.
When am I Covered?	Coverage is effective immediately from the date of enrollment.
How will I be Billed?	Our low premiums are designed to provide coverage for anyone on a budget. This will appear as ESH*(eSecuriteIINS) on your credit card statement.
What are the Claim Limits?	Our program allows a total of 2 replacements within a rolling 12-month period under the Insurance program. You are also eligible for 2 Extended Warranty replacements within a rolling 12-month period. The plan allows \$1,000.00 per claim.  However, if you exhaust your Insurance claim limit, we have the right to cancel your Program and no additional Insurance or Extended Warranty coverage will be provided after the Insurance claim limit exhaustion date.
What Type of Replacement Equipment will I Receive?	Replacements are often new but on occasion may be reconditioned. While reconditioned equipment looks and functions just like new, it may have minor cosmetic flaws and contain non-original manufacturer parts and accessories. If the exact make and model is not available, your replacement will be of like kind and quality.
How do I Cancel?	We give you freedom of choice with the option of cancellation at any time. Call eSecuritel Customer Care at (877) 260 - 7160 for assistance from one of our Reps. You may receive a refund according to applicable law.

The eSecuritel Wireless Protection Program combines our insurance and service warranty offerings.

Visit www.eSecuritel.com/target for our Privacy Statement and Your Complete Insurance Policy and Service Warranty Program Agreement to Determine Your Rights, Duties, and Exclusions.





## Protect Your Mobile Life













When Stuff Happens...

We've Got You Covered.

http://eSecuritel.com/target

(877) 260-7160