

ACTIVATE YOUR DEVICE TODAY



By Phone:

Call Sprint
Customer Service
at 1-888-211-4727



Online:

Go to sprint.com, sign in, click activate your phone, and follow the on-screen directions.



In Person:

Contact your nearest Sprint location.

QUESTIONS ABOUT YOUR CLAIM?

Contact eSecuritel:

(877)260-7160

To Return a Device

Please place the claimed device in the provided return envelope, attach the provided USPS label, and drop the sealed envelope in any US Postal Service mailbox. If the claimed device is not returned within 45 days, you may be subject to \$100 in equipment and processing fees. Please keep the receipt, original box, manual, and all packaging materials in a safe place. In the event that you experience problems with your replacement device, you must have these items for future exchanges with eSecuritel.

Important Notes

Your eSecuritel replacement device comes with a 90 – day warranty. If your replacement device is malfunctioning during this time period, please call **(877) 260-7160** to file a defective claim. Upon approval, you will be shipped a replacement via overnight delivery. Make sure you return your defective unit with all the required components to eSecuritel to avoid incurring additional fees. Please note that eSecuritel will appear as the payee on your banking statement or credit card statement by which you paid your deductible. This will not appear until your next statement.

Sprint[®]



eSecuritel[™]
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